VACANCY

REFERENCE NR	:	**VAC01332/22, 33- 1334/22**
JOB TITLE	:	**Specialist Functional Application Support (FAS) X3**
JOB LEVEL	:	**C4**
SALARY	:	**R 390 414 – R 585 621**
REPORT TO	:	**Consultant: Functional Application Support**
DIVISION	:	**Application Development and Maintenance**
DEPT	:	**IFASS DOD**
LOCATION	:	**SITA Erasmuskloof**
POSITION STATUS	:	**Permanent (Internal & External)**

Purpose of the job

To provide Functional Application Support services related to specific clients and application systems according to service elements as specified in the applicable service level agreements.

Key Responsibility Areas

To provide Business Advisory Services. To provide functional application support services. Provide implementation support. Transfer skills to team members. Provide Integrated Management information support solutions to clients and management.

Qualifications and Experience

Minimum: 3-year Diploma / Degree in ICT or a related field/ NQF level 6.

Candidates with Grade 12 that have 5 - 6 years Functional Application Support experience on the Department of Defence (DOD) Operational Support Information System (OSIS) may apply.

Experience: 5 - 6 years Functional Application Support experience on a specific DOD Logistic, HR, FIN or HI application.

Technical Competencies Description

Knowledge & Skills: Has a thorough knowledge of the Software Development Lifecycle (SDLC) and business aspects of the application(s) supported. A good knowledge of technical aspects of the application system(s) and the hardware and software environment(s) in which they run. Good understanding of the client business processes, policies and/or business operations. Analyse the current business processes and scenarios of the client and recommend/develop solutions to meet the clients need. Acts as liaison with client for troubleshooting: investigate, analyse, and solve software problems and map client business requirements, processes and objectives. Perform functional user acceptance/system testing against the test plan to ensure optimal functionality of the application. Providing advice to users on the application systems' functionality to ensure optimal functionality of applications. Provide specialised services and integrated solutions to applications area within a discipline to functional needs/requirements to ensure optimal usage of the application. Provide management information support solutions to clients and management to assist them in planning and decision making.

Demonstrates good oral and written communication skills. Ability to implement and monitor methodologies, processes, procedures, standards, and productivity and quality management. OSIS Information System experience will be an advantage.

The successful candidate should also possess the following behavioural competencies: Leadership ability, customer service orientated, innovative, team player, pro-active, diligent worker, process orientated and punctual.

Other Special Requirements

N/A.

How to apply

Kindly forward your CV to: Puleng.recruitment@sita.co.za

Closing Date: 17 November 2021

Disclaimer

SITA is an Employment Equity employer and this position will be filled based on Employment Equity Plan. Correspondence will be limited to short listed candidates only. Preference will be given to members of designated groups.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered. Please clearly indicate the reference number of the position you are applying for.
- It is the applicant`s responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves a right not to make an appointment.
- Appointment is subject to getting a positive security clearance, the signing of a balance score card contract, verification of the applicant's documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV`s from Recruitment Agencies will not be considered.
- CV's sent to incorrect email address will not be considered